

FIG. 1

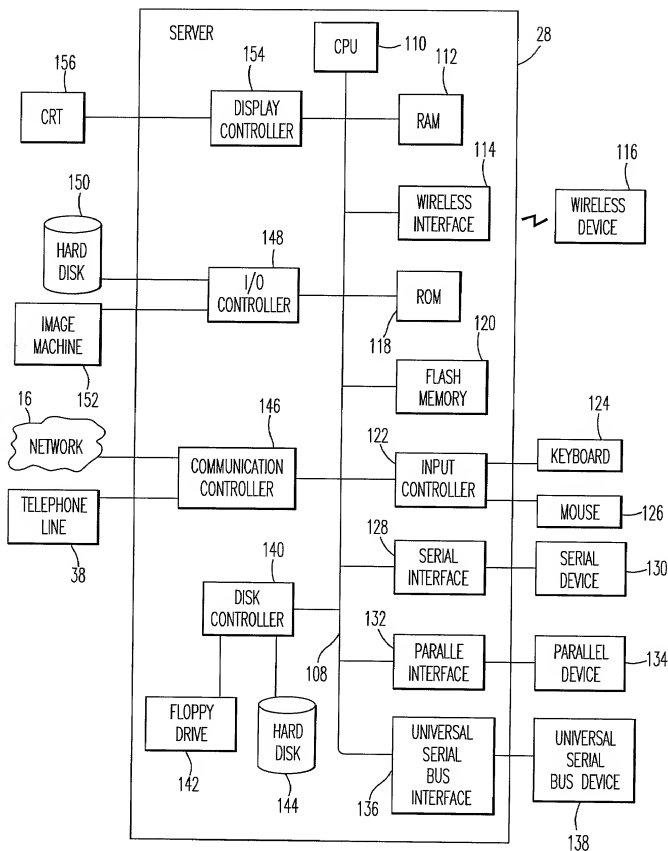


FIG. 2

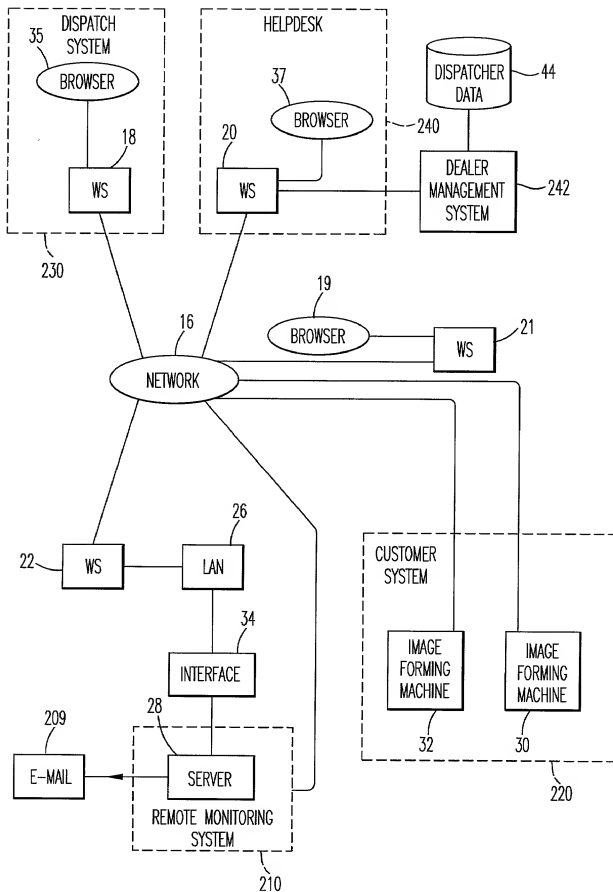


FIG. 3

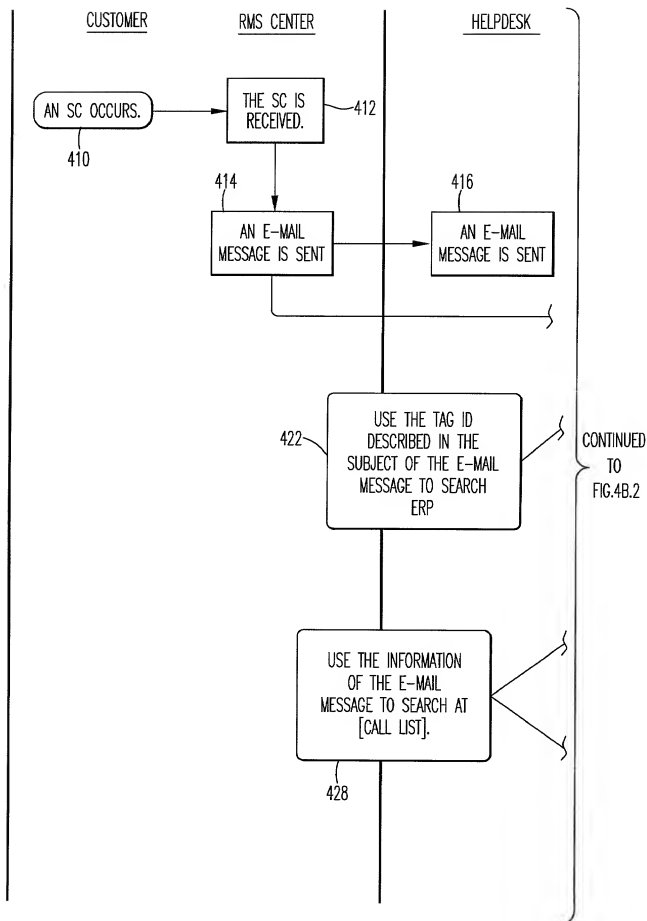
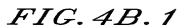




FIG. 4A.2



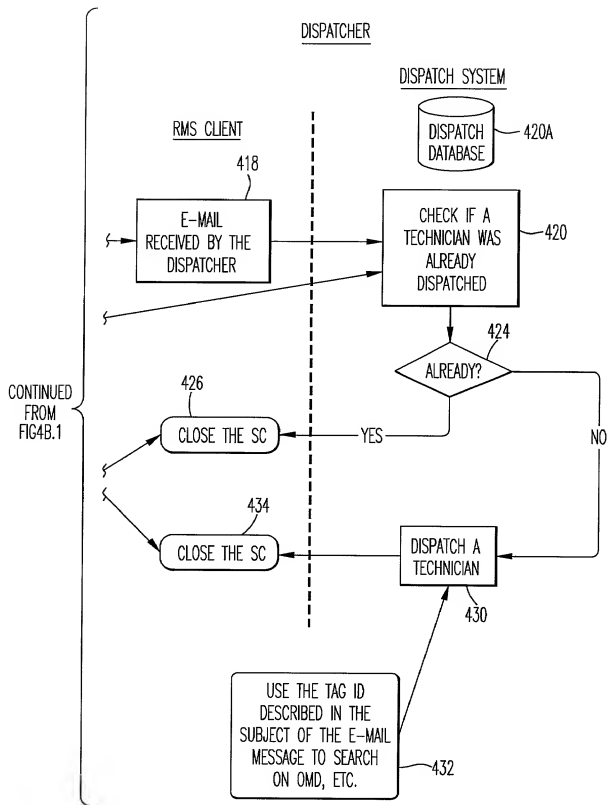


FIG. 4B.2

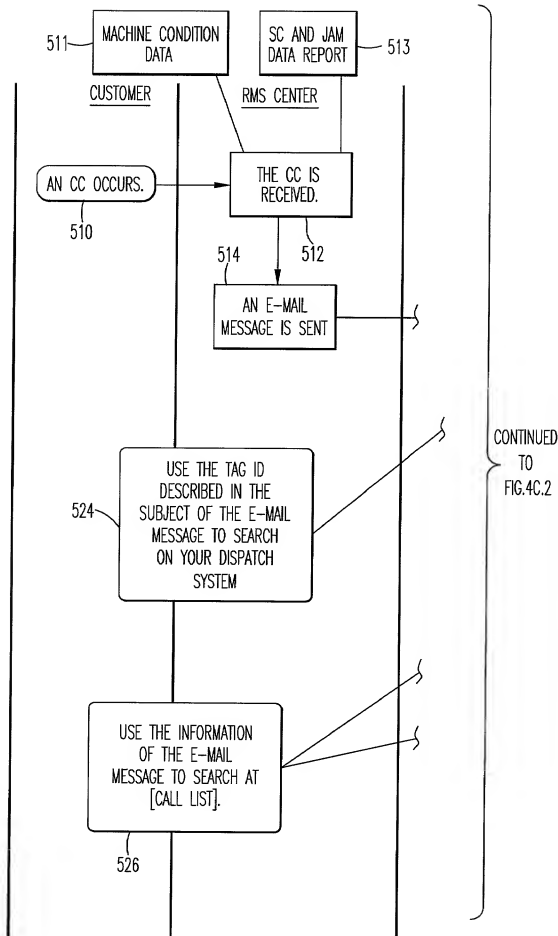


FIG. 4C.1

2025-10-10 10:10:10

CONTINUED
 FROM FIG. 4C.1

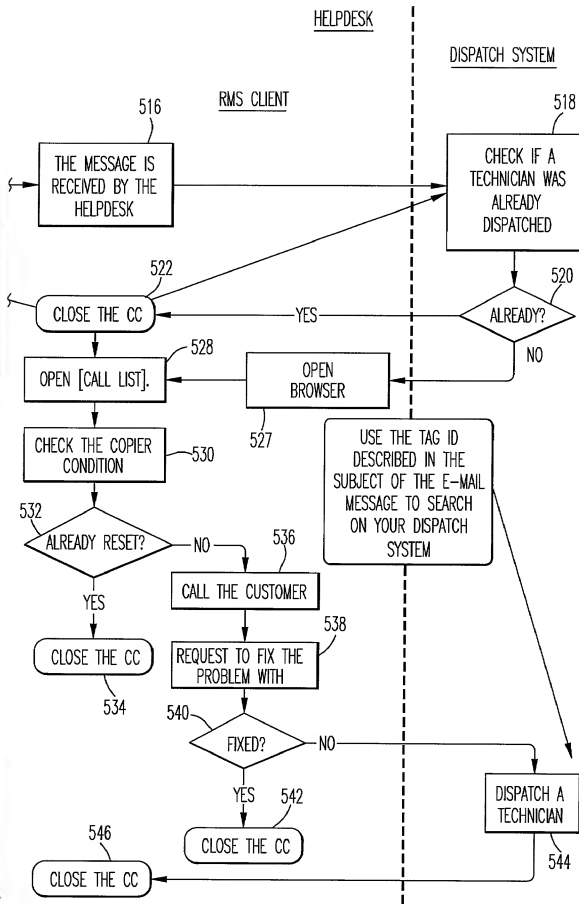


FIG. 4C.2

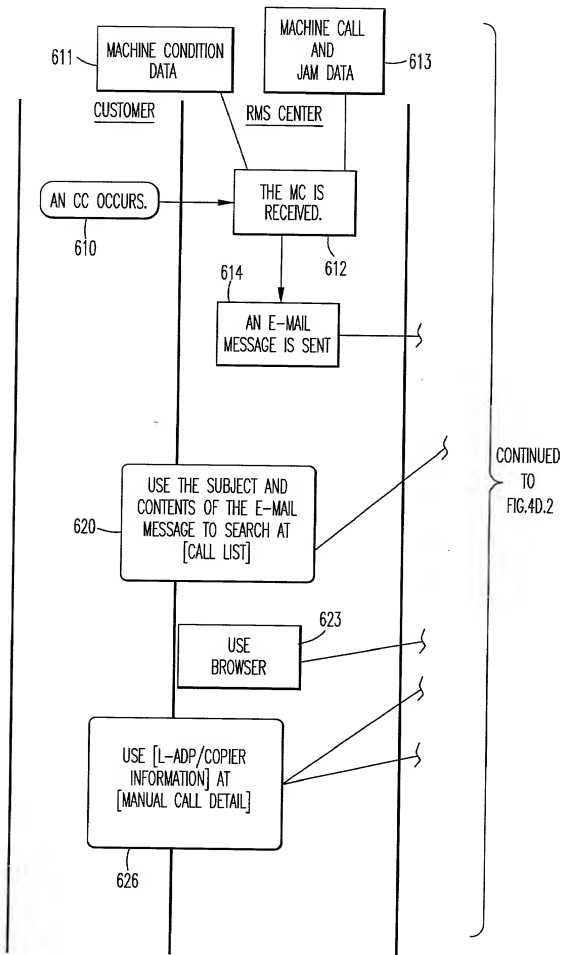


FIG. 4D.1

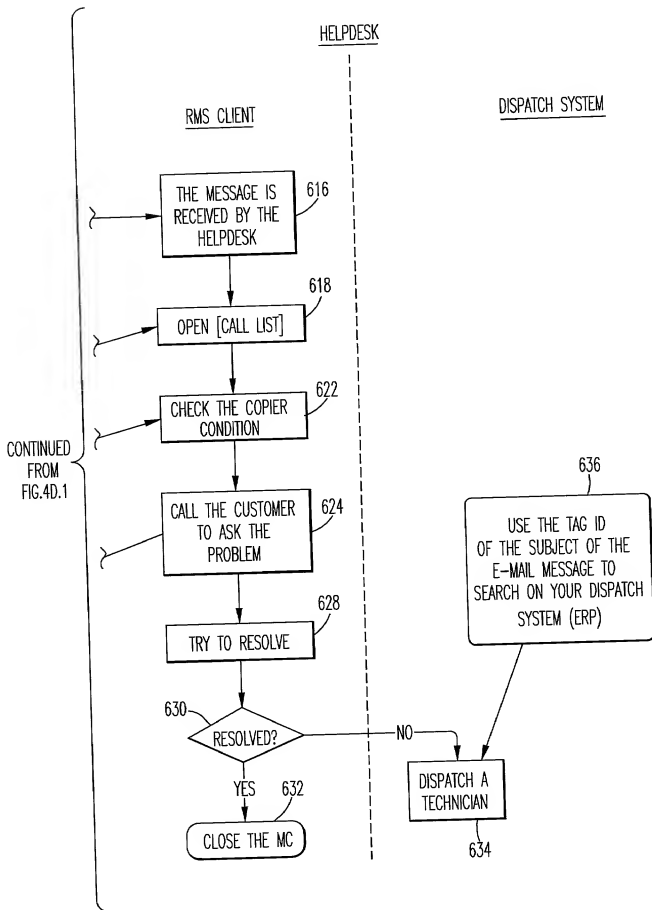


FIG. 4D.2

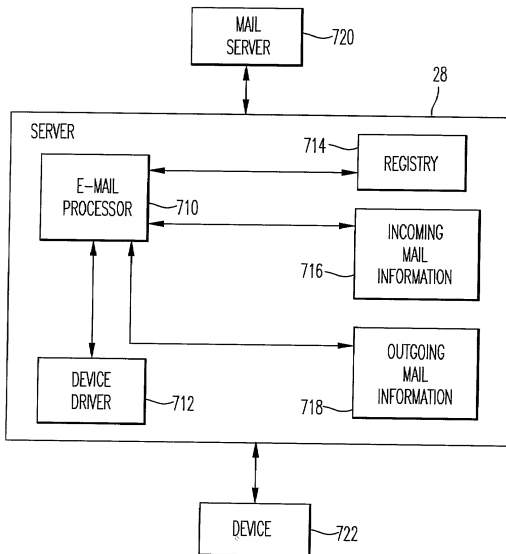


FIG. 5A

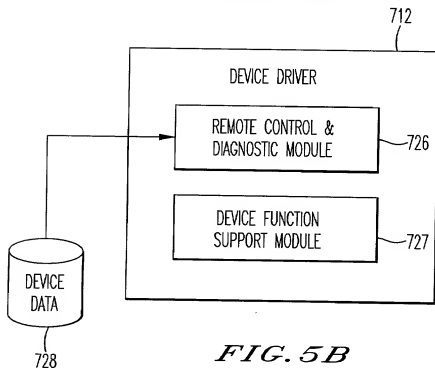


FIG. 5B

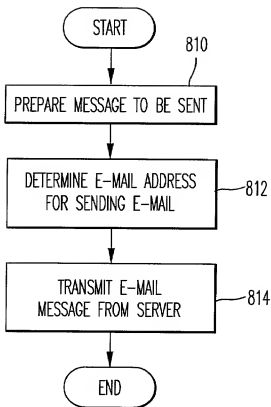


FIG. 6

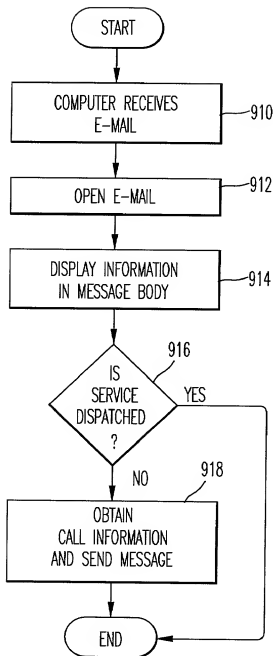


FIG. 7

ADDRESS:
HELPDESK@METR8.COM

950

1. SUBJECT:
2. MACHINE CALL (MC); RECEIVED TAG ID#YYYY
3. CONTENT:
4. CUSTOMER NAME
5. CUSTOMER ADDRESS
6. CUSTOMER PHONE NUMBER
7. MODEL NAME
8. COPIER S/N
9. TAG ID#
10. SC CODE NUMBER
11. RECEIVE DATE AND TIME

FIG. 8A

960

rms@rms
03/01/01 07:28 PM
TO: GREGORY WRIGHT@RICOH-USA.COM
CC: MACHINE CALL
SUBJECT: RECEIVED, TAG ID#NSC 850

FIG. 8B

200210-10299660

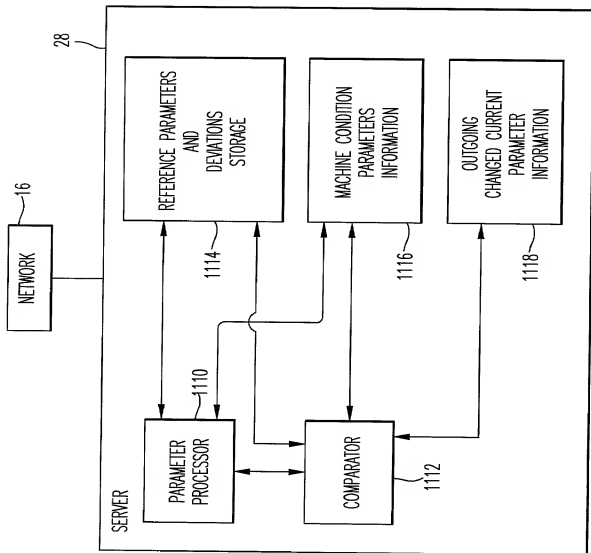


FIG. 9

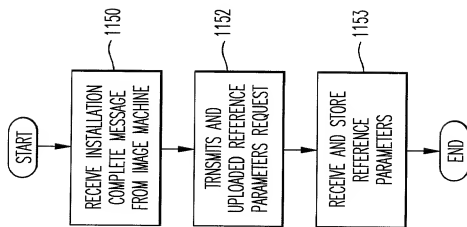


FIG. 10

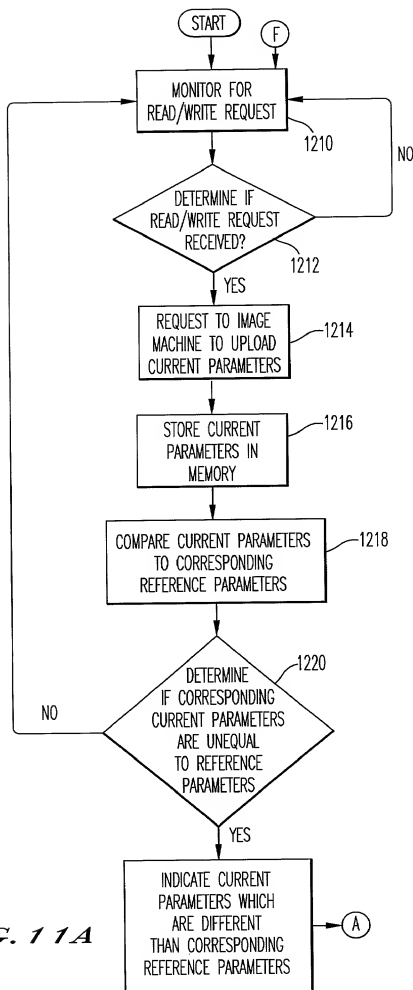


FIG. 11A

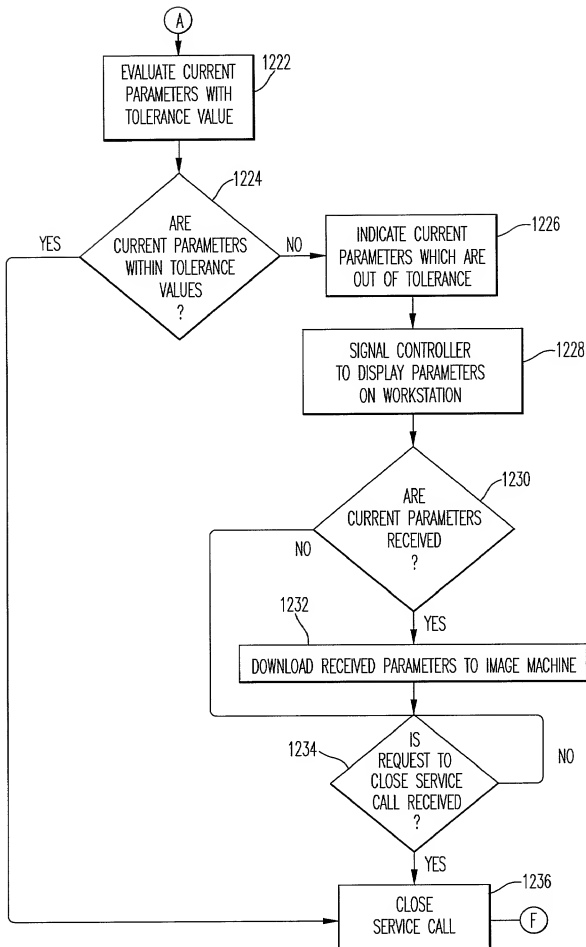
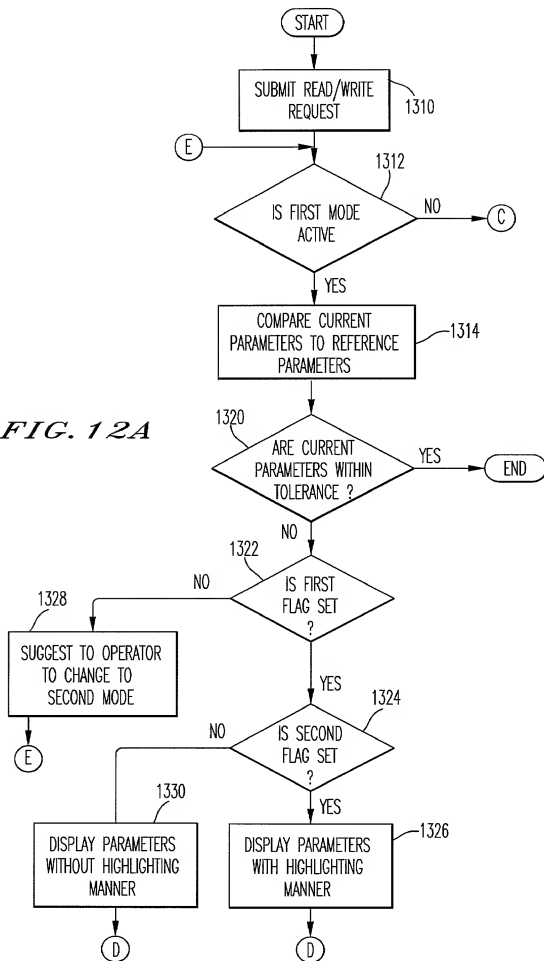


FIG. 11B

FIG. 12A



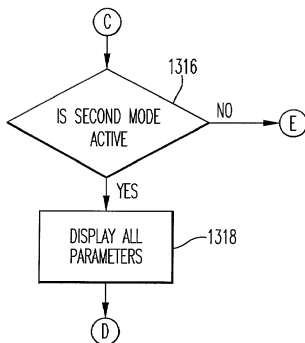


FIG. 12B

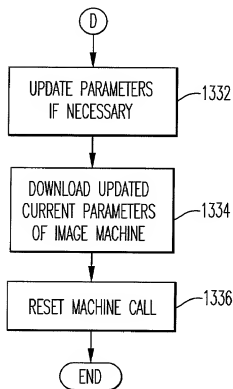


FIG. 12C

202210-19299660

CALL LIST										
SEQ	SO	CUSTOMER	MODEL	MACHINE NOTIFICATION CALL	CAUSE/ SOLUTION INPUT	LC LIST	CALL	TIME RECEIVER	ELAPSED TIME	OPERATOR
1410 1	1412 METRO SALES	1414 OFFICE COMPANY 1	1416 A 850	1418 MC	1420	1422	1424	1426 12:00	1428 00:30	1430 GREG
2	METRO SALES	OFFICE COMPANY 2	AB 850	SC				1:00	00:15	JOAN
• • •										
n	METRO SALES	OFFICE COMPANY 2	AB 800	TEL				3:15	00:42	GREG

1400

FIG. 13

CALL DETAIL

SYMPTOM, CAUSE AND SOLUTION

SYMPTOM	
	MANUAL CALL
CAUSE	
SOLUTION	

L-ADP/COPIER INFORMATION

DATE RECEIVED	03-02-2001 09:28
CUSTOMER	RICOH
INSTALLED SECTION	FLOOR
CONTACT	TEL
MODEL/SERIALNUMBER	AFICIO850/H3600300601
PARTICULAR NOTES	
TAG ID	NSC 850
SO/SD	RC(TEST) / RC(TEST) SERVICE

UNSETTLED

SEQ	SC	TIME RECEIVED	ELAPSED TIME
1	TEL	08:49	50:46

READ/WRITE

MACHINE CONDITION DATA

SERVICE CALL/JAM DATA

CALL HISTORY

LOOP TEST

EXECUTE

READ

FIG. 14A

SERVICE CALL AND JAM DATA

L-ADP/COPIER INFORMATION

DATE RECEIVED	03-02-2001 09:28
CUSTOMER	RICOH
INSTALLED SECTION	FLOOR
CONTACT	TEL
MODEL/SERIALNUMBER	AFICIO850/H3600300601
PARTICULAR NOTES	
TAG ID	NSC 850
SO/SD	RC(TEST) / RC(TEST) SERVICE

1564

1562

SC AND JAM DATA

1566

NO.	ITEM	RESULT
1	MACHINE CONDITION	2
2	SC DETAILS	sp_wcom.c LINE:1288 VAL : -13
3	TOTAL PAPER JAMS	0057
4	TOTAL P.JAMS BY TRAY 1	0002
5	TOTAL P.JAMS BY TRAY 2	0004
6	TOTAL P.JAMS BY LCT(TRAY 3)	0001
7	TOTAL P.JAMS BY LCT EXIT	0002
8	TOTAL P.JAMS BY REGISTRATION	0006
9	TOTAL P.JAMS BY EXIT	0005
10	TOTAL ORIGINAL JAMS	0079
11	TOTAL P.JAMS BY DUP.ENTRANCE	0005
12	TOTAL P.JAMS BY DUP.TRANS.3	0001
13	TOTAL P.JAMS BY INVERTER	0006
14	TOTAL P.JAMS BY FIN. ENTRANCE	0005

FIG. 14B

16	TOTAL P.JAMS BY FIN. SHIFT T	0006
17	TOTAL P.JAMS BY FIN. STAPLE 1	0005
18	TOTAL P.JAMS BY FIN. STAPLE 2	0007
19	TOTAL P.JAMS BY FIN. STAPLE 3	0001
20	TOTAL ORIG'L JAMS:ADF FEED	0070
21	TOTAL ORIG'L JAMS:ADF EXIT	0009
22	TOTAL P.JAMS BY LT(S)	0048
23	TOTAL P.JAMS BY OTHER SIZE	0002
24	TOTAL P.JAMS BY DLT	0002
25	TOTAL P.JAMS BY LG	0001
26	TOTAL P.JAMS BY LT(L)	0004
27	P.JAMS HISTORY: LATEST 0	232632616
28	P.JAMS HISTORY: LATEST 1	232630278
29	P.JAMS HISTORY: LATEST 2	282630277

FIG. 14C

READ/WRITE IMAGE MACHINE DATA

L-ADP/COPIER INFORMATION

DATE RECEIVED	03-02-2001 09:28
CUSTOMER	RICOH
INSTALLED SECTION	FLOOR
CONTACT	TEL
MODEL/SERIAL NUMBER	AFICIO850/H3600300601
PARTICULAR NOTES	
TAG ID	NSC 850
SO/SD	RC(TEST) / RC(TEST) SERVICE

1610

1620A

READ/WRITE ITEMS

NO.	ITEM	STANDARD	TOLERANCE	REFERENCE PARAMETERS	CURRENT PARAMETERS	NEW
1	● LEDGE REGIST. ADJ.PT:1001-1	+00	-90 +90	0.1	0.5	<input type="checkbox"/>
2	○ LEDGE REGIST. ADJ.DT:1001-2	+00	-90 +90	0	0	<input type="checkbox"/>
3	○ S-TO-S REGIST. ADJ.T1:1002-1	-15	-90 +90	-3.9	-3.9	<input type="checkbox"/>
4	○ S-TO-S REGIST. ADJ.T2:1002-2	-15	-90 +90	-2.7	-5	<input type="checkbox"/>
5	○ S-TO-S REGIST. ADJ.T3:1002-3	-15	-90 +90	-3		<input type="checkbox"/>
6	○ S-TO-S REGIST. ADJ.T4:1002-4	-25	-90 +90	-2		<input type="checkbox"/>

1600

FIG. 15A

200210-10200000

1620B

7	°S-T0-S REGIST. ADJ.T5:1002-5	-25	$\begin{array}{r} -90 \\ +90 \end{array}$	-2		
8	°S-T0-S REGIST. ADJ.T6:1002-6	-25	$\begin{array}{r} -90 \\ +90 \end{array}$	-1.5		
9	°S-T0-S REGIST. ADJ.DT:1002-7	-30	$\begin{array}{r} -90 \\ +90 \end{array}$	-3.7		
10	°FUSING TEIMP. ADJ.STNDBY:1105-1	173	$\begin{array}{r} 168 \\ 178 \end{array}$	173	179	
11	°FUSING TEIMP. ADJ.	015	$\begin{array}{r} 000 \\ 020 \end{array}$	015	-5	
12	°FUSING TEIMP. ADJ.A4/LT :1105-4	010	$\begin{array}{r} 000 \\ 020 \end{array}$	+10	15	
13	°WEB M. CONT'D DISP/ADJ.:1902-1	0	$\begin{array}{r} 000 \\ 102 \end{array}$	102		
14	°C.CORONA B AIS ADJ. 1A:2001-1	1000	$\begin{array}{r} 0600 \\ 1300 \end{array}$	1000		
15	°C.CORONA B AIS ADJ. 1D:2001-2	800	$\begin{array}{r} 0600 \\ 1300 \end{array}$	0800		
16	°ERASE MGN ADJ. L-EDGE :2101-1	25	$\begin{array}{r} 00 \\ 90 \end{array}$	0.25		
17	°ERASE MGN ADJ. T-EDGE :2101-2	25	$\begin{array}{r} 00 \\ 90 \end{array}$	0.23		
18	°ERASE MGN ADJ.LEFT :2101-3	20	$\begin{array}{r} 00 \\ 90 \end{array}$	0.2		
19	°ERASE MGN ADJ.RIGHT :2101-4	20	$\begin{array}{r} 00 \\ 90 \end{array}$	0.27		

FIG. 15B

1620C

20	◦ DEVELOPMENT BIAS ADJ.:2201-1	530	$\frac{200}{700}$	620	
21	◦ TONER SUPPLY MODE SET:2208-1	0	$\frac{0}{1}$	0	
22	◦ TONER SUPPLY RATE SET:2209-1	0800/1k	$\frac{0100}{2000}$	0800	
23	◦ VREF MANUAL SETTING :2220	250	$\frac{160}{350}$	203	
24	◦ T.CURRENT ADJ.1STSIDE:2301-1	120/140	$\frac{010}{200}$	140	
25	◦ T.CURRENT ADJ.THICK :2301-2	120/140	$\frac{010}{200}$	120	
26	◦ T.CURRENT ADJ.OHP :2301-3	140/140	$\frac{010}{200}$	140	
27	◦ T.CURRENT ADJ.TRANSP.:2301-4	120/140	$\frac{010}{200}$	140	
28	◦ T.CURRENT ADJ.2ND SIDE:2301-5	120/140	$\frac{010}{200}$	120	
29	◦ T.CURRENT ADJ.BET.P :2301-6	20	$\frac{010}{200}$	020	
30	◦ CLEANING INTERVAL SET:2506-1	1	$\frac{0}{1}$	1	
31	◦ CLEANING INTERVAL ADJ:2506-2	030	$\frac{001}{100}$	030	
32	◦ VCOUNT MANUAL SETTING:2906	097	$\frac{040}{240}$	0.96	

FIG. 15C

1620D

33	○ ID SENSOR INITIAL SET:3001-1	62	$\frac{000}{-255}$	061	
34	○ SCAN.SUB SCAN MAG.ADJ.:4008	+0	$\frac{-9}{+9}$	0	
35	○ SCAN.L-EDGE REGIST.ADJ:4010	+00	$\frac{-90}{+90}$	-0.7	
36	○ SCAN.S-TO-S REGIST.ADJ:4011	+00	$\frac{-60}{+60}$	-0.6	
37	○ SBU SET:4902-25(FACTORY USE)	117	$\frac{000}{-255}$	143	
38	○ PAPER TRAY PRIORITY SET(UT)	1	$\frac{1}{6}$	1	
39	○ A.P.S. PRIORITY SETTING(UT)	0	$\frac{0}{1}$	0	
40	○ A.I.D. PRIORITY SETTING(UT)	0	$\frac{0}{1}$	0	
41	○ PANEL TONE ON/OFF SET(UT)	2	$\frac{0}{3}$	2	
42	○ PRESET R/E RETIO KEY1 (UT)	025	$\frac{025}{400}$	025	
43	○ PRESET R/E RETIO KEY2 (UT)	050	$\frac{025}{400}$	050	
44	○ PRESET R/E RETIO KEY3 (UT)	065	$\frac{025}{400}$	065	
45	○ PRESET R/E RETIO KEY4 (UT)	073	$\frac{025}{400}$	073	

FIG. 15D

1620E

46	<input type="radio"/> PRESET R/E RETIO KEY5 (UT)	078	$\frac{025}{400}$	078	
47	<input type="radio"/> PRESET R/E RETIO KEY6 (UT)	085	$\frac{025}{400}$	085	
48	<input type="radio"/> PRESET R/E RETIO KEY7 (UT)	093	$\frac{025}{400}$	093	
49	<input type="radio"/> PRESET R/E RETIO KEY8 (UT)	121	$\frac{025}{400}$	121	
50	<input type="radio"/> PRESET R/E RETIO KEY9 (UT)	129	$\frac{025}{400}$	129	
51	<input type="radio"/> PRESET R/E RETIO KEY10 (UT)	155	$\frac{025}{400}$	155	
52	<input type="radio"/> PRESET R/E RETIO KEY11 (UT)	200	$\frac{025}{400}$	200	
53	<input type="radio"/> PRESET R/E RETIO KEY12 (UT)	400	$\frac{025}{400}$	400	
54	<input type="radio"/> COPY COUNT UP/DOWN SET(UT)	0	$\frac{0}{1}$	0	
55	<input type="radio"/> TRAY 1:PAPER TYPE SET (UT)	0	$\frac{0}{2}$	0	
56	<input type="radio"/> TRAY 2:PAPER TYPE SET (UT)	0	$\frac{0}{4}$	0	
57	<input type="radio"/> TRAY 3:PAPER TYPE SET (UT)	0	$\frac{0}{4}$	0	
58	<input type="radio"/> TRAY 4:PAPER TYPE SET (UT)	0	$\frac{0}{7}$	0	

FIG. 15E

1620F

59	<input type="radio"/> TRAY 5:PAPER TYPE SET (UT)	0	$\frac{0}{7}$	0	
60	<input type="radio"/> TRAY 6:PAPER TYPE SET (UT)	0	$\frac{0}{4}$	0	
61	<input type="radio"/> MAX. COPY QUANTITY SET (UT)	9999	$\frac{0001}{9999}$	9999	
62	<input type="radio"/> TRAY 1:PAPER SIZE SET (UT)	005	$\frac{000}{255}$	038	
63	<input type="radio"/> TRAY 2:PAPER SIZE SET (UT)	005	$\frac{000}{255}$	166	
64	<input type="radio"/> TRAY 3:PAPER SIZE SET (UT)	005	$\frac{000}{255}$	160	
65	<input type="radio"/> TRAY 6:PAPER SIZE SET (UT)	005	$\frac{000}{255}$	038	
66	<input type="radio"/> SYSTEM RESET TIMER SET(UT)	060	$\frac{000}{999}$	060	
67	<input type="radio"/> COPY RESET TIMER SET(UT)	060	$\frac{000}{999}$	060	
68	<input type="radio"/> PANEL OFF TIMER SETTING(UT)	060	$\frac{000}{999}$	999	
69	<input type="radio"/> AUTO TRAY SWITCHING SET(UT)	0	$\frac{0}{2}$	0	
70	<input type="radio"/> A3/DLT DOUBLE COUNT SET:5104	0	$\frac{0}{1}$	0	
71	<input type="radio"/> BORDER ERASE WIDTH SET(UT)	03	$\frac{01}{20}$	04	

FIG. 15F

16206

72	<input type="radio"/> COMBINE ORIG.SHADOW ERASE	0	$\frac{0}{1}$	0	
73	<input type="radio"/> CENTER ERASE WIDTH SET(UT)	03	$\frac{01}{20}$	04	
74	<input type="radio"/> 1-2DUP.AUTO MARGIN ADJ.SET	0	$\frac{0}{1}$	1	
75	<input type="radio"/> DISABLE COPYING:SP5118	0	$\frac{0}{1}$	0	
76	<input type="radio"/> DATE/TIME SET(Y;M;D;H;M;W)		***** - *****	2001022711332	
77	<input type="radio"/> SETWEEKLYTIMER:SUN:ON (H;M)	9999	$\frac{0000}{9999}$	9999	
78	<input type="radio"/> SETWEEKLYTIMER:SUN:OFF (H;M)	9999	$\frac{0000}{9999}$	9999	
79	<input type="radio"/> SETWEEKLYTIMER:MON:ON (H;M)	9999	$\frac{0000}{9999}$	9999	
80	<input type="radio"/> SETWEEKLYTIMER:MON:OFF (H;M)	9999	$\frac{0000}{9999}$	9999	
81	<input type="radio"/> SETWEEKLYTIMER:TUE:ON (H;M)	9999	$\frac{0000}{9999}$	9999	
82	<input type="radio"/> SETWEEKLYTIMER:TUE:OFF (H;M)	9999	$\frac{0000}{9999}$	9999	
83	<input type="radio"/> SETWEEKLYTIMER:WED:ON (H;M)	9999	$\frac{0000}{9999}$	9999	
84	<input type="radio"/> SETWEEKLYTIMER:WED:OFF (H;M)	9999	$\frac{0000}{9999}$	9999	

FIG. 15C

1620H

85	<input type="radio"/> SETWEEKLYTIMER:THU:ON (H:M)	9999	0000 9999	9999	
86	<input type="radio"/> SETWEEKLYTIMER:THU:OFF (H:M)	9999	0000 9999	9999	
87	<input type="radio"/> SETWEEKLYTIMER:FRI:ON (H:M)	9999	0000 9999	9999	
88	<input type="radio"/> SETWEEKLYTIMER:FRI:OFF (H:M)	9999	0000 9999	9999	
89	<input type="radio"/> SETWEEKLYTIMER:FRI:ON (H:M)	9999	0000 9999	9999	
90	<input type="radio"/> SETWEEKLYTIMER:FRI:OFF (H:M)	9999	0000 9999	9999	
91	<input type="radio"/> KEY OP. CODE SETTING(UT)		***** - *****		
92	<input type="radio"/> AUTO OFF ON/OFF SET(SP)	0	0 1	0	
93	<input type="radio"/> AUTO OFF TIMER SETTING (UT)	90	001 240	240	
94	<input type="radio"/> C:USER CODE ON/OFF SET(UT)	0	0 1	0	
95	<input type="radio"/> C:KEY COUNTER ON/OFF SET(UT)	0	0 1	0	
96	<input type="radio"/> NOT USED	0	0 1	0	
97	<input type="radio"/> P:USER CODE ON/OFF SET(UT)	0	0 1	0	

FIG. 15H

2002101010000000

16201

FIG. 15I

1620J

111	○ NOT USED (CONSUMABLE ALARM)	01000	00250 - 10000	01000	<input type="checkbox"/>
112	○ NOT USED (CONSUMABLE ALARM)	01000	00250 - 10000	01000	<input type="checkbox"/>
113	○ NOT USED (CONSUMABLE ALARM)	01000	00250 - 10000	01000	<input type="checkbox"/>
114	○ NOT USED (CONSUMABLE ALARM)	01000	00250 - 10000	01000	<input type="checkbox"/>
115	○ NOT USED (CONSUMABLE ALARM)	01000	00250 - 10000	01000	<input type="checkbox"/>
116	○ CC201/202 ON/OFF SETTING	1	***** - *****	1	<input type="checkbox"/>
117	○ PM CLL INTERVAL: COPY: 5513-1	0300	0001 - 9999	0300	<input type="checkbox"/>
118	○ PM CALL INTERVAL: ADF: 5513-2	0300	0001 - 9999	0300	<input type="checkbox"/>
119	○ PM CALL SETTING: COPY: 5514-1	1	***** - *****	1	<input type="checkbox"/>
120	○ PM CALL SETTING: ADF: 5514-2	0	***** - *****	0	<input type="checkbox"/>
121	○ S/N FOR DISPLAY SETTING: 5811		***** - *****	H3600300601	<input type="checkbox"/>
122	○ ID2 CODE: 5811-3		***** - *****	H3600300601	<input type="checkbox"/>

FIG. 15J

1620K

123	<input type="radio"/> SERVICE PHONE NUMBER:5812-1		***** - *****	00-0000-0000	
124	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
125	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
126	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
127	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
128	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
129	<input type="radio"/> NOT USED (CONSUMABLE ALARM)	0	***** - *****	0	
130	<input type="radio"/> SADF AUTO RESET TIMER(UT)	10	03 99	10	
131	<input type="radio"/> STAPLE POSITION ADJ.:SP6105	+00	-35 - +35	0	
132	<input type="radio"/> TOTAL COUNTER		0000000 - 9999999	0231033	
133	<input type="radio"/> NOT USED (GPC COUNTER)		0000000 - 9999999	0035303	

FIG. 15K

MACHINE CONDITION DATA

L-ADP/COPIER INFORMATION

DATE RECEIVED	03-02-2001 09:28
CUSTOMER	RICOH
INSTALLED SECTION	FLOOR
CONTACT	TEL
MODEL/SERIALNUMBER	AFCIO850/H3600300601
PARTICULAR NOTES	
TAG ID	NSC 850
SO/SD	RC(TEST) / RC(TEST) SERVICE

1720

STATE INFO.

1730

NO.	ITEM	RESULT
1	PAPER END:P.LCT(TrAY3)	1
2	MACHINE CONDITION	2
3	SC DETAILS	sp_wcom.c LINE:1288 VAL : -13
4	PAPER SIZE: TRAY 1	26
5	PAPER SIZE: TRAY 2	A4
6	PAPER SIZE: TRAY 3	A0
7	PAPER SIZE: LCT(TrAY 1)	26
8	PAPER SIZE: LCT(TrAY 2)	26
9	PAPER SIZE: LCT(TrAY 3)	26
10	CONFIGURATION:ADF	2
11	CONFIGURATION:FINISHER	1
12	CONFIGURATION:PRINTER KIT	1
13	CONFIGURATION:SCANNER KIT	1
14	CONFIGURATION:LCT	1

FIG. 16A

JAM HISTORY

NO.	ITEM	RESULT
1	TOTAL PAPER JAMS	0057
2	TOTAL P.JAMS BY TRAY 1	0002
3	TOTAL P.JAMS BY TRAY 2	0004
4	TOTAL P.JAMS BY LCT(TRAY 3)	0001
5	TOTAL P.JAMS BY LCT EXIT	0002
6	TOTAL P.JAMS BY REGISTRATION	0006
7	TOTAL P.JAMS BY EXIT	0005
8	TOTAL ORIGINAL JAMS	0079
9	TOTAL P.JAMS BY DUP.ENTRANCE	0005
10	TOTAL P.JAMS BY DUP.TRANS.3	0001
11	TOTAL P.JAMS BY INVERTER	0006
12	TOTAL P.JAMS BY FIN.ENTRANCE	0005
13	TOTAL P.JAMS BY FIN.EXIT	0001
14	TOTAL P.JAMS BY FIN.SHIFT T	0006
15	TOTAL P.JAMS BY FIN.STAPLE 1	0005
16	TOTAL P.JAMS BY FIN.STAPLE 2	0007
17	TOTAL P.JAMS BY FIN.STAPLE 3	0001
18	TOTAL ORIG'L JAMS:ADF FEED	0070
19	TOTAL ORIG'L JAMS:ADF EXIT	0009
20	TOTAL P.JAMS BY LT(S)	0048
21	TOTAL P.JAMS BY OTHER SIZE	0002
22	TOTAL P.JAMS BY DLT	0002
23	TOTAL P.JAMS BY LG	0001
24	TOTAL P.JAMS BY LT(L)	0004
25	P.JAMS HISTORY:LATEST 0	232632616
26	P.JAMS HISTORY:LATEST 1	232630278
27	P.JAMS HISTORY:LATEST 2	282630277
28	P.JAMS HISTORY:LATEST 3	692629913
29	P.JAMS HISTORY:LATEST 4	162629488

1740A

FIG. 16B

30	P.JAMS HISTORY:LATEST 5	282629120
31	P.JAMS HISTORY:LATEST 6	692626033
32	P.JAMS HISTORY:LATEST 7	352625442
33	P.JAMS HISTORY:LATEST 8	290018214
34	P.JAMS HISTORY:LATEST 9	292618213
35	ORIG ¹ JAMS HISTORY: LATEST 0	032636226
36	ORIG ¹ JAMS HISTORY: LATEST 1	032632102
37	ORIG ¹ JAMS HISTORY: LATEST 2	032631464
38	ORIG ¹ JAMS HISTORY: LATEST 3	032626880
39	ORIG ¹ JAMS HISTORY: LATEST 4	040525489
40	ORIG ¹ JAMS HISTORY: LATEST 5	030018781
41	ORIG ¹ JAMS HISTORY: LATEST 6	032618694
42	ORIG ¹ JAMS HISTORY: LATEST 7	032618667
43	ORIG ¹ JAMS HISTORY: LATEST 8	032616667
44	ORIG ¹ JAMS HISTORY: LATEST 9	032605030

1740B

COUNTERS

NO.	ITEM	RESULT
1	NO.OF SCANS	0038125
2	TOTAL COPY COUNTER	00236302
3	TOTAL PRINT COUNTER	00105878
4	NOT USED (GPC)	00035303
5	NOT USED (GPC)	00035358
6	TOTAL COPIES BY SIZE:LT(S)	0128095
7	TOTAL COPIES BY SIZE:OTHERS	0000002
8	TOTAL COPIES BY TRAY 1	0104700
9	TOTAL COPIES BY TRAY 2	0001302
10	TOTAL COPIES BY TRAY 3	0002667
11	TOTAL COPIES BY TRAY 4	0003009
12	TOTAL COPIES BY TRAY 5	0027878
13	TOTAL COPIES BY TRAY 6	0060825

17450A

FIG. 16C

14	TOTAL COPIES BY SIZE:A3	0000013
15	TOTAL COPIES BY SIZE:DLT	0001484
16	TOTAL COPIES BY SIZE:LG	0000700
17	TOTAL COPIES BY SIZE:LT(L)	0000043
18	TOTAL ADF COUNTER	0033657
19	STAPLE COUNTER	010689
20	PM COUNTER:COPY (SP7-617-01)	0237921
21	PM COUNTER:ADF (SP7-617-02)	0030127
22	PM ALARM COUNTER (SP7-803)	0237
23	:50%~99%	0002950
24	:FULL SIZE	0126539
25	:101%~200%	0000409
26	:201%~400%	0000008
27	:DIRECT MAG.	0000004
28	:SIZE MAG.	0000427
29	:FIXED MAG.	0003367
30	T. COPIES BY TEXT MODE	0130010
31	T. COPIES BY TEXT/PHOTO MODE	0000002
32	T. COPIES BY PHOTO MODE	0000080
33	T. COPIES BY GENERATION MODE	0000044
34	T. COPIES BY PALE MODE	0000201
35	T. COPIES BY PUNCH	0002947
36	T. COPIES BY SORT	0101360
37	T. COPIES BY STAPLE	0073731
38	T. COPIES BY SERIES	0000200
39	T/C BY MULTIPLE COPY :1 TO 1	0006293
40	:1 TO 2~5	0000923
41	:1 TO 6~10	0000757
42	:1 TO 11~20	0000130
43	:1 TO 21~50	0000080
44	:1 TO 51~100	0000026

1750B

FIG. 16D

19	(PM):GRID PLATE	6
20	(PM):CHARGE CORONA WIRE	6
21	(PM):WIRE CLEANER	6
22	(PM):CUSHION C. CORONA WIRE	6
23	(PM):PICK-OFF PAWLS	6
24	(PM):ADF TRANSPORT BELT	3
25	(PM):ADFSEPARATION ROLLER	3
26	(PM):ADF FEED BELT	3
27	(PM):ADF PICK-UP ROLLER	3
28	(PM):LCT 3RD FEED ROLLER	2
29	(PM):LCT 3RD PICK-UP ROLLER	2
30	(PM):LCT 3RD SEP. ROLLER	2
31	(PM):RESERVED AREA 1	Z
32	(PM):RESERVED AREA 2	Z
33	(PM):RESERVED AREA 3	Z

SC HISTORY

NO.	ITEM	RESULT
1	TOTAL SC COUNTER	0021
2	NO. OF SC310	01
3	NO. OF SC312	01
4	NO. OF SC321	01
5	NO. OF SC352	01
6	NO. OF SC630	07
7	NO. OF SC640	03
8	NO. OF SC643	02
9	NO. OF SC738	02
10	NO. OF SC990	03

1770

FIG. 16F

SENSOR OUTPUT, ROM VER. ETC

NO.	ITEM	RESULT
1	NO. OF REGISTERED PROGRAM	00
2	FUSING TEMPERATURE(C)	174
3	TD SENSOR OUTPUT:VT	2.09
4	ID SENSOR OUTPUT:VSG	4.05
5	ID SENSOR OUTPUT:VSP	0.41
6	APS SENSOR OUTPUT DISPLAY	00000000
7	HDD1 BAD SECTER:TOTAL	00
8	HDD1 BAD SECTER:COPY	00
9	HDD1 BAD SECTER:PRINTER	00
10	HDD1 BAD SECTER:COPY SERVER	00
11	HDD2 BAD SECTER:TOTAL	00
12	HDD2 BAD SECTER:COPY	00
13	HDD2 BAD SECTER:PRINTER	00
14	HDD2 BAD SECTER:COPY SERVER	00
15	ROM VERSION:SICU	A2945604P
16	ROM VERSION:BCU	A2945264P
17	ROM VERSION:CONCORDE(PI)	A2325372C
18	ROM VERSION:HDC	A2945144
19	ROM VERSION:SCANNER	A2945057C
20	ROM VERSION:ADF	B3015562D
21	ROM VERSION:FINISHER	B3025103G
22	NOT USED(ROM VERSION:RMC)	B3275141
23	ROM VERSION:PRINTER	

1780A

COPY COUNTER BY USER CODE

NO.	ITEM	RESULT
-----	------	--------

1790

NOT USED

NO.	ITEM	RESULT
-----	------	--------

1792

ALARM INFO.

NO.	ITEM	RESULT
-----	------	--------

1794

SC INFO.

NO.	ITEM	RESULT
-----	------	--------

1796

READ/WRITE CHANGE INFO.

NO.	ITEM	RESULT
-----	------	--------

1798

FIG. 16G

CUSTOMER INFORMATION

1800

CUSTOMER	
DIVISION/DEPARTMENT/SECTION	
COPIER ADMINISTRATION	
ADDRESS	
CITY/STATE/ZIP/COUNTRY	

1810

L-ADP INFORMATION

S/N PREFIX AND SERIAL NUMBER		A755	
L-ADP PHONE NUMBER			
DAILING INFO	DIAL TYPE	<input type="radio"/> TONE <input type="radio"/> PULSE(20PPS) <input type="radio"/> PULSE(10PPS)	
	REDIALING	REGISTER: 9,18007426449	REDIAL INTERVAL TIME:
		60	REDIAL FREQUENCY: 2

1820

FIG. 17A

COPIER O INFORMATION

S/N PREFIX AND SERIAL NUMBER	<input type="text"/> <input type="text"/> DEVICE CODE: <input type="text" value="Q"/>
INSTALLED SECTION	<input type="text"/> FLOOR: <input type="text"/>
TAG ID	<input type="text"/>
CONTACT	<input type="text"/> <input type="checkbox"/> TEL: <input type="text"/>
SO/SD	SO: <input type="text"/> <input type="checkbox"/> SD: <input type="text"/>
M/R DATE	<input type="text"/>
PARTICULAR NOTES	<input type="text"/>
M/R INFORMATION	<input type="text"/>
INSTALLATION DATE	<input type="text"/>

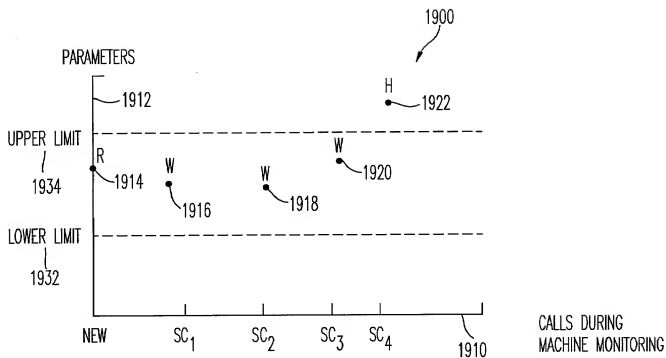
1830

•
•
•

COPIER N INFORMATION

S/N PREFIX AND SERIAL NUMBER	<input type="text"/> <input type="text"/> DEVICE CODE: <input type="text" value="1"/>
INSTALLED SECTION	<input type="text"/> FLOOR: <input type="text"/>
TAG ID	<input type="text"/>
CONTACT	<input type="text"/> <input type="checkbox"/> TEL: <input type="text"/>
SO/SD	SO: <input type="text"/> <input type="checkbox"/> SD: <input type="text"/>
M/R DATE	<input type="text"/>

FIG. 17B



R = REFERENCE VALUE (AFTER TEST COPYING FOR INSTALLING COPIER)
 W = DISPLAY ON SCREEN WITHOUT HIGHLIGHT
 H = DISPLAY ON SCREEN WITH HIGHLIGHT IN FIRST MODE

FIG. 18